

Centre for Good Governance User Department Feedback Form	 CENTRE FOR GOOD GOVERNANCE Knowledge • Technology • People	CMN – 004 V4.2 W.E.F. 07/01/2022
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### User Department Feedback Form

Please provide requested information for analysis, better and consistent performance purposes.

<b>User Department Name:</b>	Grater Visakhapatnam Municipal Corporation
<b>Project Name</b>	DEABAS for GVMC
<b>Project Manager\Co-Ordinator Name</b>	Suneela Tallari
<b>Address for communication:</b>	Commissioner, Grater Visakhapatnam Municipal Corporation, Visakhapatnam, Andhra Pradesh – 530002.
<b>Phone:</b>	8121812540
<b>Email</b>	gvmcsofinance@gmail.com
<b>Rating :</b> Please provide your ratings on the scale of 1 to 5 <b>Note:</b> If any item has the rating of less than 4, please detail the reasons for such rating (This will be used as guidance for improvement). 1. Poor 2. Unsatisfactory 3. Satisfactory 4. Good 5. Excellent <b>NA:</b> Not applicable	

#	Attribute	Rating (1-5,NA)	Remarks
1.	<b>Service Delivery/ Project Delivery:</b>		
	a) The Project/Service was delivered as per the schedule	4	
	b) The delivered service/project was as per the requirements/specifications	4	
	c) The overall quality and performance of the final project/service delivered	4	
2.	<b>Team members Service:</b>		
	a) Approachability	4	
	b) Responsiveness	4	
	c) Communication skills	4	
	d) Flexibility	4	
	e) The promptness of problem resolution	4	
3.	<b>User experience/feel about application</b>	Excellent/Good/Average/Bad	
4.	<b>Overall rating</b>	4	
5.	As service provider, CGG offers "Value for Money".	Yes/No	
6.	Would you use CGG's Services again?	Yes/No	

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#	Attribute	Rating (1-5,NA)	Remarks
Improvements Suggested	NA		

<b>Feedback given by</b>	<b>Name</b>	V. Manjula		
	<b>Designation</b>	Accounts Officer (Finance)		
<b>Signature</b>		<b>Date</b>	06/07/2024	