




User Department Feedback Form

Please provide requested information for statistical and trending purposes.

User Department Name:	Telangana State Pollution Control Board
Project Name	Online Manifest applications for Effluent, H.W & BMW
Project Manager\Co-Ordinator Name	V. Ragini
Address for communication:	A-3, IE Sanathnagar Hyderabad - 18
Phone:	9177309206
Email	ee2-uh1-espcc@telangana.gov.in
Rating : Please provide your ratings on the scale of 1 to 5 Note: If any item has the rating of less than 4, please detail the reasons for such rating (This will be used as guidance for improvement). 1. Poor 2. Unsatisfactory 3. Satisfactory 4. Good 5. Excellent NA: Not applicable	

#	Attribute	Rating (1-5,NA)	Remarks
1.	Service Delivery/ Project Delivery:		
	a) The Project/Service was delivered as per the schedule	4	
	b) The delivered service/project was as per the requirements/specifications	4	
	c) The skills of the project team were as per expectations	5	
	d) The overall quality and performance of the final project/service delivered	5	
2.	Team members Service:		
	a) Approachability	5	
	b) Responsiveness	5	
	c) Communication skills	5	
	d) Flexibility	5	
	e) The promptness of problem resolution	5	
3.	Overall rating	Satisfactory	
4.	As service provider, CGG offers "Value for Money".	Yes/No	
5.	Would you use CGG's Services again?	Yes/No	

Feedback given by	Name	P. Ramesh Gupta,	
	Designation	Technical Consultant, TSPCB.	
Signature		Date	20/07/2021

SENIOR ENVIRONMENTAL ENGINEER
 Telangana State Pollution Control Board,
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(TC)