

Centre for Good Governance	 CENTRE FOR GOOD GOVERNANCE Knowledge • Technology • People	CMN – 004 V4.0
User Department Feedback Form		W.E.F. 07/01/2022

User Department Feedback Form

Please provide requested information for analysis, better and consistent performance purposes.

User Department Name:	Telangana Legislature
Project Name	Computerization of Telangana Legislature
Project Manager\Co-Ordinator Name	Suneela Talari / D. Prabhakar Reddy
Address for communication:	Public Gardens, Hyderabad, Telangana, 500004
Phone:	040-23232072 (Off), 23210408 (Fax) 66101313, Extn. 1351 (R) 040-23565539
Email	Secy_legis@telangana.gov.in

Rating : Please provide your ratings on the scale of 1* to 5*

Note: If any item has the rating of less than 4, please detail the reasons for such rating
(This will be used as guidance for improvement).

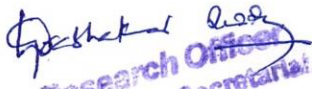
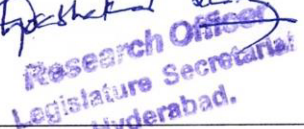
1. Poor
2. Unsatisfactory
3. Satisfactory
4. Good
5. Excellent

NA: Not applicable

#	Attribute	Rating (1-5,NA)	Remarks
1.	Service Delivery/ Project Delivery:		
	a) The Project/Service was delivered as per the schedule	4	
	b) The delivered service\project was as per the requirements/specifications	4	
	c) The skills of the project team were as per expectations	5	
	d) The overall quality and performance of the final project/service delivered	4	
2.	Team members Service:		
	a) Approachability	4	
	b) Responsiveness	5	
	c) Communication skills	5	
	d) Flexibility	4	
	e) The promptness of problem resolution	4	
3.	User experience/feel about application	Excellent/Good/Average/Bad	
4.	Overall rating	4.5	

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#	Attribute	Rating (1-5,NA)	Remarks
5.	As service provider, CGG offers “Value for Money”.	<input checked="" type="checkbox"/> Yes/No	
6.	Would you use CGG’s Services again?	<input checked="" type="checkbox"/> Yes/No	

Feedback given by	Name	D. Prabhakar Reddy	
	Designation	Research Officer, Telangana Legislature	
Signature	 	Date	19/7/2022