

Centre for Good Governance	 CENTRE FOR GOOD GOVERNANCE Knowledge • Technology • People	CMN – 004 V3.0
User Department Feedback Form		W.E.F. 09/04/2020

User Department Feedback Form

Please provide requested information for statistical and trending purposes.

User Department Name:	Commissionerate of Tenders, Irrigation & CAD Department
Project Name	Contractor Registration
Project Manager\Co-Ordinator Name	Deep Chand
Address for communication:	1 st floor, Ground Water Department Building, Chintal Basti, Kharatabad, Hyderabad
Phone:	9440815158
Email	commissioner.telangana@yahoo.com

Rating : Please provide your ratings on the scale of 1* to 5*


Note: If any item has the rating of less than 4, please detail the reasons for such rating (This will be used as guidance for improvement).

1. Poor
2. Unsatisfactory
3. Satisfactory
4. Good
5. Excellent

NA: Not applicable

#	Attribute	Rating (1-5,NA)	Remarks
1.	Service Delivery/ Project Delivery:		
	a) The Project/Service was delivered as per the schedule	5	
	b) The delivered service\project was as per the requirements/specifications	5	
	c) The skills of the project team were as per expectations	5	
	d) The overall quality and performance of the final project/service delivered	5	
2.	Team members Service:		
	a) Approachability	5	
	b) Responsiveness	5	
	c) Communication skills	5	
	d) Flexibility	5	
	e) The promptness of problem resolution	5	
3.	Overall rating		
4.	As service provider, CGG offers "Value for Money".	✓ Yes/No	
5.	Would you use CGG's Services again?	✓ Yes/No	

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Feedback given by	Name	P. Ramesh Kumar	
	Designation	Executive Engineer	
Signature	 Drawing & Disbursing Officer & Executive Engineer Commissionerate of Tenders Government of Telangana, Hyderabad - 500 004	Date	7/5/2021