

Centre for Good Governance	 CENTRE FOR GOOD GOVERNANCE Knowledge • Technology • People	CMN – 004 V4.0
User Department Feedback Form		W.E.F. 07/01/2022

User Department Feedback Form

Please provide requested information for analysis, better and consistent performance purposes.

User Department Name:	Sri Venkateswara Institute of Medical Sciences, Tirupati
Project Name	HRMS & Payroll Application
Project Manager\Co-Ordinator Name	V. Jyothi, Associate Director, CGG
Address for communication:	Centre for Good Governance Dr. MCR HRDI Campus, Road No. 25, Jubilee Hills, Hyderabad -500 033. INDIA
Phone:	040 23541907
Email	jyothi.v@cgg.gov.in
Rating : Please provide your ratings on the scale of 1* to 5* Note: If any item has the rating of less than 4, please detail the reasons for such rating (This will be used as guidance for improvement). <p style="text-align: center;">Good</p>	

#	Attribute	Rating (1-5,NA)	Remarks
1.	Service Delivery/ Project Delivery:		
	a) The Project/Service was delivered as per the schedule	5	
	b) The delivered service\project was as per the requirements/specifications	4	
	c) The skills of the project team were as per expectations	4	
	d) The overall quality and performance of the final project/service delivered	4	
2.	Team members Service:		
	a) Approachability	5	
	b) Responsiveness	4	
	c) Communication skills	4	
	d) Flexibility	4	
	e) The promptness of problem resolution	4	
3.	User experience/feel about application	Good	
4.	Overall rating	4.5	
5.	As service provider, CGG offers "Value for Money".	Yes	
6.	Would you use CGG's Services again?	Yes	

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Feedback given by	Name	SMT. G.P. MANJULA,	
	Designation	ASSISTANT DIRECTOR, ESTABLISHMENT SECTION, I/C	
Signature		Date	18-10-2022

ASSISTANT DIRECTOR
Establishment Section I/C
S.V. INSTITUTE OF MEDICAL SCIENCES
T.T. Devasthanams, TIRUPATI-517 507