


Centre for Good Governance	 <b>CENTRE FOR GOOD GOVERNANCE</b> Knowledge • Technology • People	CMN – 004 V4.0
User Department Feedback Form		W.E.F. 07/01/2022


### User Department Feedback Form

Please provide requested information for analysis, better and consistent performance purposes.



<b>User Department Name:</b>	Comissionerate of printing and Stationery
<b>Project Name</b>	APeGazette
<b>Project Manager\Co-Ordinator Name</b>	Suneela.T/ Venkat
<b>Address for communication:</b>	<b>To,</b> <b>The Commissioner,</b> Printing, Stationery and Stores Purchase, Muthyalampadu, Vijayawada Andhra Pradesh 520011
<b>Phone:</b>	779455309 Sri. L.Mohan Kuamr Who is in charges of Up loading Gazettes 7396863120 Sri. Syead Zaheer Who is Assistant Director (Administration)
<b>Email</b>	

**Rating :** Please provide your ratings on the scale of 1\* to 5\*  
**Note:** If any item has the rating of less than 4, please detail the reasons for such rating  
 (This will be used as guidance for improvement).  
 1. Poor  
 2. Unsatisfactory  
 3. Satisfactory  
 4. Good  
 5. Excellent.  
 6. NA: Not applicable

#	Attribute	Rating (1-5,NA)	Remarks
1.	<b>Service Delivery/ Project Delivery:</b>	Excellent	
	a) The Project/Service was delivered as per the schedule	Excellent	
	b) The delivered service\project was as per the requirements/specifications	Excellent	
	c) The skills of the project team were as per expectations	Excellent	
	d) The overall quality and performance of the final project/service delivered	Excellent	
2.	<b>Team members Service:</b>		
	a) Approachability		
	b) Responsiveness		
	c) Communication skills		
	d) Flexibility		
	e) The promptness of problem resolution		

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#	Attribute	Rating (1-5,NA)	Remarks
3.	User experience/feel about application	Excellent/Good/Average/Bad	
4.	Overall rating	Excellent	
5.	As service provider, CGG offers "Value for Money".	Yes	
6.	Would you use CGG's Services again?	Yes	

Feedback given by	Name	L.Mohan Kuamr	
	Designation	Deputy General Manger (W), Office of the Commissioner of Printing, Stationery & Stores Purchase Department, AP	
Signature		Date	
			22-7-2022