

Centre for Good Governance	 <b>CENTRE FOR GOOD GOVERNANCE</b> Knowledge • Technology • People	CMN – 004 V3.0
User Department Feedback Form		W.E.F. 09/04/2020

## User Department Feedback Form

Please provide requested information for statistical and trending purposes.

User Department Name:	I & PR Dept.,
Project Name	classified module
Project Manager \ Co-Ordinator Name	V. Rajani
Address for communication:	The command room, I&PR Dept., Sammachur Bhawan, A.C. Guards, Hyd-28
Phone:	040 - 23394038
Email	

**Rating :** Please provide your ratings on the scale of 1\* to 5\*


**Note:** If any item has the rating of less than 4, please detail the reasons for such rating  
(This will be used as guidance for improvement).

1. Poor
2. Unsatisfactory
3. Satisfactory
4. Good
5. Excellent ✓

NA: Not applicable

#	Attribute	Rating (1-5,NA)	Remarks
1.	<b>Service Delivery/ Project Delivery:</b>		
	a) The Project/Service was delivered as per the schedule	4	
	b) The delivered service\project was as per the requirements/specifications		
	c) The skills of the project team were as per expectations		
	d) The overall quality and performance of the final project/service delivered		
2.	<b>Team members Service:</b>		Good
	a) Approachability		
	b) Responsiveness		
	c) Communication skills		
	d) Flexibility		
	e) The promptness of problem resolution		
3.	<b>Overall rating</b>		
4.	As service provider, CGG offers "Value for Money".		✓ Yes/No
5.	Would you use CGG's Services again?		✓ Yes/No

Centre for Good Governance	 <b>CENTRE FOR GOOD GOVERNANCE</b> Knowledge • Technology • People	CMN – 004 V3.0
User Department Feedback Form		W.E.F. 09/04/2020

Feedback given by	Name	D. Srinivas		
	Designation	Joint Director		
Signature			Date	19-7-2022

**Joint Director**  
**Information & Public Relations Dept.**  
**Govt. of Telangana, Hyderabad.**