

User Department Feedback Form

Please provide requested information for statistical and trending purposes.

User Department Name:	SC Corporation, Telangana
Project Name	OBMMS - SC Corporation, LPLDS & website
Project Manager \Co-Ordinator Name	V. Jyothi, Sr. project manager
Address for communication:	5th floor, Sankshema Bhawan, Masab Tank Hyderabad
Phone:	9866634095
Email	mdtgsscfc@gmail.com

Rating : Please provide your ratings on the scale of 1* to 5*

Note: If any item has the rating of less than 4, please detail the reasons for such rating
(This will be used as guidance for improvement).

1. Poor
2. Unsatisfactory
3. Satisfactory
4. Good
5. Excellent ✓

NA: Not applicable

#	Attribute	Rating (1-5,NA)	Remarks
1.	Service Delivery/ Project Delivery:		
	a) The Project/Service was delivered as per the schedule	5	
	b) The delivered service\project was as per the requirements/specifications	5	
	c) The skills of the project team were as per expectations	5	
	d) The overall quality and performance of the final project/service delivered	5	
2.	Team members Service:		
	a) Approachability	✓	
	b) Responsiveness	✓	
	c) Communication skills	✓	
	d) Flexibility	✓	
	e) The promptness of problem resolution	✓	
3.	Overall rating	5	
4.	As service provider, CGG offers "Value for Money".	Yes/No	
5.	Would you use CGG's Services again?	Yes/No ✓	

Centre for Good Governance

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W.E.F. 31/12/2018

Feedback given by	Name	B. ANAND KUMBAR	
	Designation	Spl. officer	
Signature	B. A. [Signature]		Date
			23. 11. 2021.