

Centre for Good Governance	 CENTRE FOR GOOD GOVERNANCE Knowledge • Technology • People	CMN – 004 V3.0
User Department Feedback Form		W.E.F. 09/04/2020

User Department Feedback Form

Please provide requested information for statistical and trending purposes.

User Department Name:	Public Health & Municipal Engineering Department (PH&MED)
Project Name	PH&MED website
Project Manager\Co-Ordinator Name	Smt Rajani Vishwanath
Address for communication:	O/o Engineer-in-Chief(PH), A.C. Guards, Hyderabad-04
Phone:	9989930835
Email	eicphts@gmail.com

Rating : Please provide your ratings on the scale of 1* to 5*


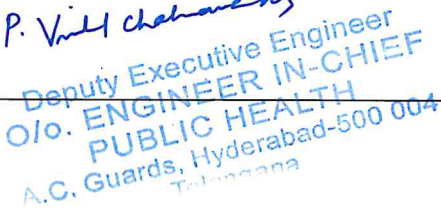
Note: If any item has the rating of less than 4, please detail the reasons for such rating
(This will be used as guidance for improvement).

1. Poor
2. Unsatisfactory
3. Satisfactory
4. Good
5. Excellent

NA: Not applicable

#	Attribute	Rating (1-5,NA)	Remarks
1.	Service Delivery/ Project Delivery:	4	
	a) The Project/Service was delivered as per the schedule	4	
	b) The delivered service\project was as per the requirements/specifications	4	
	c) The skills of the project team were as per expectations	4	
	d) The overall quality and performance of the final project/service delivered	4	
2.	Team members Service:	5	
	a) Approachability	5	
	b) Responsiveness	5	
	c) Communication skills	5	
	d) Flexibility	5	
	e) The promptness of problem resolution	4	
3.	Overall rating		
4.	As service provider, CGG offers "Value for Money".	Yes	
5.	Would you use CGG's Services again?	Yes	

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Feedback given by	Name	P. Vishal Chakravarthy		
	Designation	Deputy Executive Engineer(PH), O/o Engineer-in-Chief(PH), A.C. Guards, Hyderabad		
Signature	 		Date	11-08-2021