


Centre for Good Governance	 CENTRE FOR GOOD GOVERNANCE Knowledge • Technology • People	CMN – 004 V3.0
User Department Feedback Form		W.E.F. 09/04/2020

User Department Feedback Form

Please provide requested information for statistical and trending purposes.

User Department Name:	Convener, DOST
Project Name	DOST - 2020
Project Manager \Co-Ordinator Name	P. Hemanth Kumar
Address for communication:	Telangana State Council of Higher Education (TSCHE) Opposite Mahaveer Hospital MasabTank Hyderabad - 500028
Phone:	040-40101416 +91-9440236667
Email	convener.dost@gmail.com

Rating: Please provide your ratings on the scale of 1* to 5*

Note: If any item has the rating of less than 4, please detail the reasons for such rating
(This will be used as guidance for improvement).


1. Poor
2. Unsatisfactory
3. Satisfactory
4. Good
5. Excellent

NA: Not applicable

#	Attribute	Rating (1-5,NA)	Remarks
1.	Service Delivery/ Project Delivery:	5	Delivered the goods efficiently and professionally according to the timelines. Yes, very reliable and meticulous. Yes, methodical and systematic. The quality of the project was genuine, rational and analytical.
	a) The Project/Service was delivered as per the schedule	4	
	b) The delivered service\project was as per the requirements/specifications	5	
	c) The skills of the project team were as per expectations	5	
2.	Team members Service:	5	Were friendly and modest Very responsible and obliging Highly motivated and always humble
	a) Approachability	5	
	b) Responsiveness	5	
	c) Communication skills	5	

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	d) Flexibility	5	Very positive and steady
	e) The promptness of problem resolution	4	Instantaneous, attentive and willing to serve
3.	Overall rating	5	
4.	As service provider, CGG offers "Value for Money".	Yes	
5.	Would you use CGG's Services again?	Yes	

Feedback given by	Name	Prof. R. Limbadri	
	Designation	Convener, DOST & Vice Chairman, TSCHE	
Signature	 Convener, DOST & Vice-Chairman-I, TSCHE Masabtank, Hyderabad -28.	Date	10.8.2021