

User Department Feedback Form

Please provide requested information for analysis, better and consistent performance purposes.

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|--|---|
| User Department Name: | Telangana State Police |
| Project Name | Telangana State Police HRMS Software |
| Project Manager\Co-Ordinator Name | V.Jyothi |
| Address for communication: | Director General of Police, Telangana State Police Department, DGP Office, Hyderabad, lakdikapul –500004. |
| Phone: | 7901127933 |
| Email | Sreerach@tspolice.gov.in |

Rating : Please provide your ratings on the scale of 1* to 5*


Note: If any item has the rating of less than 4, please detail the reasons for such rating (This will be used as guidance for improvement).

1. Poor
 2. Unsatisfactory
 3. Satisfactory
 4. Good
 5. Excellent
- NA:** Not applicable

| # | Attribute | Rating (1-5,NA) | Remarks |
|----|---|----------------------------|---------|
| 1. | Service Delivery/ Project Delivery: | | |
| | a) The Project/Service was delivered as per the schedule | 4 | |
| | b) The delivered service\project was as per the requirements/specifications | 4 | |
| | c) The skills of the project team were as per expectations | 3 | |
| | d) The overall quality and performance of the final project/service delivered | 4 | |
| 2. | Team members Service: | | |
| | a) Approachability | 5 | |
| | b) Responsiveness | 5 | |
| | c) Communication skills | 5 | |
| | d) Flexibility | 5 | |
| | e) The promptness of problem resolution | 4 | |
| 3. | User experience/feel about application | Excellent/Good/Average/Bad | |
| 4. | Overall rating | 4 | |

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| User Department Feedback Form | | W.E.F. 07/01/2022 |

| # | Attribute | Rating (1-5,NA) | Remarks |
|----|--|-----------------|---------|
| 5. | As service provider, CGG offers "Value for Money". | Yes/No | |
| 6. | Would you use CGG's Services again? | Yes/No | |

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|-------------------|--|------------------|------------|--|
| Feedback given by | Name | K. SRINATH LEMMY | | |
| | Designation | Dy Sp | | |
| Signature |  18/07/2022 DY. SUPDT. OF POLICE I.T. CELL, DGPS OFFICE TELANGANA STATE, HYD. | Date | 18.07.2022 | |