

User Department Feedback Form

Please provide requested information for analysis, better and consistent performance purposes.

User Department Name:	Chief Commissioner of Land Administration (CCLA)
Project Name	Land Regularization Management System Revenue Court Cases Monitoring System for Revenue Department
Project Manager \ Co-Ordinator Name	Ms.V. Jyothi, Associate Director,CGG / 1). Sharadha, Special Officer & PD(CMRO)(I/C) 2).Srikanth,PMU 3). Vijay Krishna,PMU 4) Nagaraju,PMU 5) Sindhu,PMU
Address for communication:	O/o Chief Commissioner of Land Administration Telangana State, Opp: Annapurna Hotel, Nampally Station Road, Abids, Hyderabad - 500001
Phone:	
Email	cmropd@gmail.com , pmuccla.telangana@gmail.com
<p>Rating : Please provide your ratings on the scale of 1* to 5* Note: If any item has the rating of less than 4, please detail the reasons for such rating (This will be used as guidance for improvement).</p> <ol style="list-style-type: none"> 1. Poor 2. Unsatisfactory 3. Satisfactory 4. Good 5. Excellent <p>NA: Not applicable</p>	

#	Attribute	Rating (1-5,NA)	Remarks
1.	Service Delivery/ Project Delivery:	4	
	a) The Project/Service was delivered as per the schedule	4	
	b) The delivered service\project was as per the requirements/specifications	5	
	c) The skills of the project team were as per expectations	5	
	d) The overall quality and performance of the final project/service delivered	5	
2.	Team members Service:	4	
	a) Approachability	4	
	b) Responsiveness	5	

#	Attribute	Rating (1-5,NA)	Remarks
	c) Communication skills	5	
	d) Flexibility	5	
	e) The promptness of problem resolution	4	
3.	User experience/feel about application		Excellent/Good/Average/Bad ✓
4.	Overall rating		
5.	As service provider, CGG offers "Value for Money".		Yes/No ✓
6.	Would you use CGG's Services again?		Yes/No ✓

Feedback given by	Name	Dr. Satya sharada, IAS	
	Designation	Project Director (CMRO) 1/c	
Signature	<i>Satyasharade</i>	Date	20.10.2022

