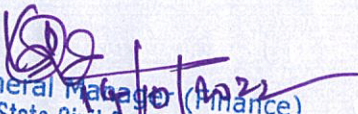


User Department Feedback Form

Please provide requested information for statistical and trending purposes.

User Department Name:	Telangana State Civil Supplies Corporation
Project Name	Financial Management System (FMS)
Project Manager \ Co-Ordinator Name	N. Ravindranath
Address for communication:	Civil Supplies Bhavan, 6-3-655/1/A, Block – B, Panjagutta Road, Somajiguda, Hyderabad - 500082
Phone:	799 505 701
Email	jmfirank-csc@telangana.gov.in
Rating : Please provide your ratings on the scale of 1* to 5* Note: If any item has the rating of less than 4, please detail the reasons for such rating (This will be used as guidance for improvement). 1. Poor 2. Unsatisfactory 3. Satisfactory 4. Good 5. Excellent NA: Not applicable	

#	Attribute	Rating (1-5,NA)	Remarks
1.	Service Delivery/ Project Delivery:		
	a) The Project/Service was delivered as per the schedule	4	
	b) The delivered service\project was as per the requirements/specifications	4	
	c) The skills of the project team were as per expectations	4	
	d) The overall quality and performance of the final project/service delivered	4	
2.	Team members Service:		
	a) Approachability	4	
	b) Responsiveness	4	
	c) Communication skills	4	
	d) Flexibility	4	
	e) The promptness of problem resolution	4	
3.	Overall rating	4	
4.	As service provider, CGG offers "Value for Money".		Yes/No
5.	Would you use CGG's Services again?		Yes/No

Feedback given by	Name	K. SRINIVAS RAO	
	Designation	General Manager (Finance)	
Signature	 General Manager (Finance) Telangana State Civil Supplies Corporation Ltd HYDERABAD	Date	14-10-2022