

Centre for Good Governance	 <b>CENTRE FOR GOOD GOVERNANCE</b> Knowledge • Technology • People	CMN – 004 V2.0
User Department Feedback Form		W.E.F. 31/12/2018

## User Department Feedback Form

Please provide requested information for statistical and trending purposes.

<b>User Department Name:</b>	Asst. Director of Mines and Geology, Mancherial (Mines and Geology Department)
<b>Project Name</b>	<b>MANA ISUKA VAHANAM</b>
<b>Project Manager\Co-Ordinator Name</b>	R. Balu, Asst. Director of Mines and Geology, Mancherial
<b>Address for communication:</b>	H. No. 1-184/4, DCP Office Lane, Maruthi Nagar, Mancherial – 504 209.
<b>Phone:</b>	+91 79016 27132
<b>Email</b>	admngmncl@gmail.com

**Rating :** Please provide your ratings on the scale of 1\* to 5\*


**Note:** If any item has the rating of less than 4, please detail the reasons for such rating (This will be used as guidance for improvement).

1. Poor
2. Unsatisfactory
3. Satisfactory
4. Good
5. Excellent

**NA:** Not applicable

#	Attribute	Rating (1-5,NA)	Remarks
1.	<b>Service Delivery/ Project Delivery:</b>	5	
	a) The Project/Service was delivered as per the schedule	5	
	b) The delivered service\project was as per the requirements/specifications	5	
	c) The skills of the project team were as per expectations	5	
	d) The overall quality and performance of the final project/service delivered	5	
2.	<b>Team members Service:</b>	5	
	a) Approachability	5	
	b) Responsiveness	5	
	c) Communication skills	5	
	d) Flexibility	5	
	e) The promptness of problem resolution	5	
3.	<b>Overall rating</b>		
4.	As service provider, CGG offers “Value for Money”.	Yes	
5.	Would you use CGG’s Services again?	Yes	

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Feedback given by	Name	R. Balu		
	Designation	Asst. Director of Mines and Geology, Mancherial		
Signature	 Asst. Director of Mines & Geology MANCHERIAL		Date	05.10.2020

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<b>Project Manager\Co-Ordinator Name</b>	R. Balu, Asst. Director of Mines and Geology, Mancherial
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Feedback given by	Name	R. Balu		
	Designation	Asst. Director of Mines and Geology, Mancherial		
Signature	 Asst. Director of Mines & Geology MANCHERIAL		Date	03.02.2021